

Parvez Mustak

System Administrator

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Professional Summary

Profile - I am an innovative **System Engineer** specializing in **Cloud and DevOps technologies**. I have significant **experience with both Linux and Windows Server** environments, and I am skilled in Kubernetes, Docker, and automation using Ansible and Python. My main strengths lie in infrastructure deployment, system administration, cloud architecture, network security, and CI/CD pipelines. I am dedicated to enhancing operational efficiency, optimizing performance, and delivering scalable IT solutions.

Work Experience

Senior System Administrator

Nov 2023 - Feb 2025

Just Answer US., Bengaluru

- Supervised Windows Server 2019 and Linux file server environments, delivering comprehensive troubleshooting and maintenance support.
- Handled Hyper-V operations, cloud service deployments, and storage setups according to user specifications.
- Addressed client concerns regarding AWS and GCP account policies, ensuring compliance and proper cloud governance.
- Provided support for Microsoft 365 subscription management and business administration through the M365 dashboard.
- Assisted with subscription-based online platforms and cloud applications.

Senior System Administrator

Jul 2022 - Oct 2023

NTT Data Global Services

- Setting up Active Directory, configuring client settings, and managing Group Policy Objects (GPO) for computer systems.
- Addressing issues related to permissions and applications.
- Offering remote access to facilitate user troubleshooting.
- Proficient in establishing and overseeing virtual machines and cloud services.
- Proactively identified and addressed application and infrastructure challenges in the cloud environment.
- Implemented security protocols to ensure adherence to data protection and privacy regulations.

Server & Network Engineer

Jun 2019 - Jul 2022

Galaxy Machinery Pvt Ltd

- Roll includes all technical problems with the servers or network troubleshooting.
- Tasks can include deploying Active Directory & installing client configuration and Group Policy (GPO) to computer systems.
- Install handling Hyper V and assign the roles.
- Installing as per User Requirement, Cloud Services & Storage.
- Troubleshooting issues such as network & permission issues.
- Router configurations, Remote configuration & Zero client or Thin Client Systems, Firewall, and maintaining server policies.
- Additional Task role involved as DATA Admin & MAIL Admin.
- Deploying Virtual Machines. Importing and exporting Virtual Machines.

- Assisted the Team on the following.

- Utilized AWS services such as EC2, S3, VPC, and IAM to streamline cloud-based operations.
- Orchestrated cloud-based platform deployments with Kubernetes and Docker.
- Developed and managed CI/CD pipelines with Jenkins, GitHub, and GCP Kubernetes.
- Tested Ansible playbook and YAML files.

Technical Support Engineer

Innoviti Embedded Solutions

- Duty is based on Payment Server tasks, on Remote or Visit.
- Configuration of IP address and path application for the Respective Server in the Operating System.

Technical Support Engineer

BitzSource InfoTech

- Tasks can include deploying Active Directory & installing client configuration and Group Policy (GPO) to computer systems.
- Roll includes all Technical problems like troubleshooting.
- Monitor team members' participation to ensure the training they are being provided is being put into use.

HR Recruiter

International Process

Mar 2018 - Jun 2019

Sep 2016 - Dec 2017

Jan 2015 - Aug 2015

Education

BCA Graduate (Computers Applications)

KLE- RLS College (Rani Chennamma University)

Jun 2010 - Mar 2014

Skills

Cloud Services

Firewall

Docker

splunk

Kubernetes

Terraform

Jenkins

Ansible

Certifications

RHCE

Jetking

2016

MCITP

Jetking

2016

CCNA

Jetking

2016

Python with Project

2021

C++ with Project and Internship

2022

FullStack- MERN Developer

ALMABetter

2023

DevOps

CloudDevOps Hub

2025